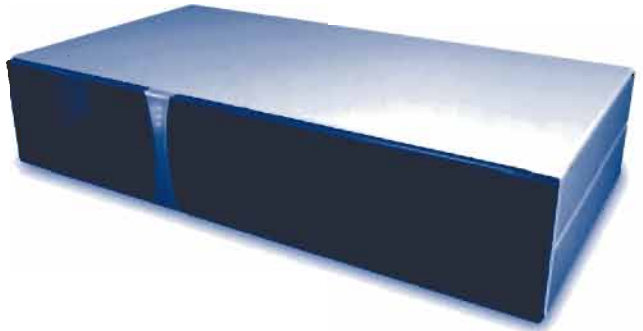
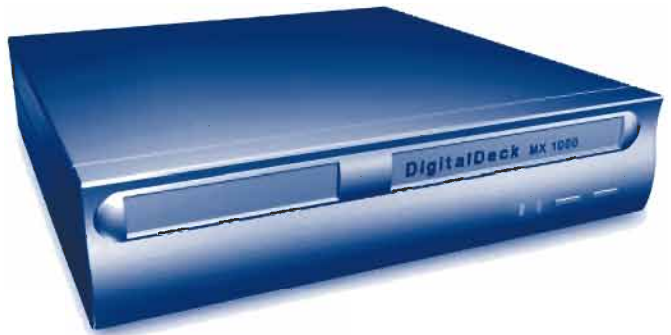




digitaldeck



DigitalDeck
Entertainment Network
User Guide

DigitalDeck

**DigitalDeck
Entertainment Network**

User Guide

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Preface

The DigitalDeck Entertainment Network (DDen) is a dynamic and easy to use combination of hardware and software that connects all of your home entertainment electronic devices on a single networked system. With the DDen you can watch live and recorded television, play DVDs and VHS tapes, listen to MP3 music, and view digital photos and home videos *in* any room in your home *from* any room in your home.

This User Guide will show you how to take advantage of the following DDen functionality:

- A whole home media server enables you to make every room in your home an entertainment center.
- Centralized Digital Video Recording ensures that you never miss a minute of any show.
- The DigitalDeck remote control puts every home entertainment device on the DDen at your fingertips from any room in your home.

About This Guide

Each chapter in this User Guide contains a functionality overview and step-by-step, illustrated procedures that walk you through the individual features of the DDen.



Chapter 1: DigitalDeck Entertainment Network Overview—Learn more about your DDen system, its components, and its unique features.



Chapter 2: Watching Television—Learn how to use the DDen television features to find and view programs.



Chapter 3: Recording Shows—Learn how to record, schedule recording, and view recorded programs.



Chapter 4: Viewing Your Entertainment Media Files—Learn how to manage and play your digital music, photo, and video entertainment files.



Chapter 5: Playing DVDs and Video Tapes—Learn how to access and control your DVD and VHS players on the DDen from any room.



Chapter 6: Searching for Media—Find your favorite shows and all of your digital music, photo and video files on the DDen.



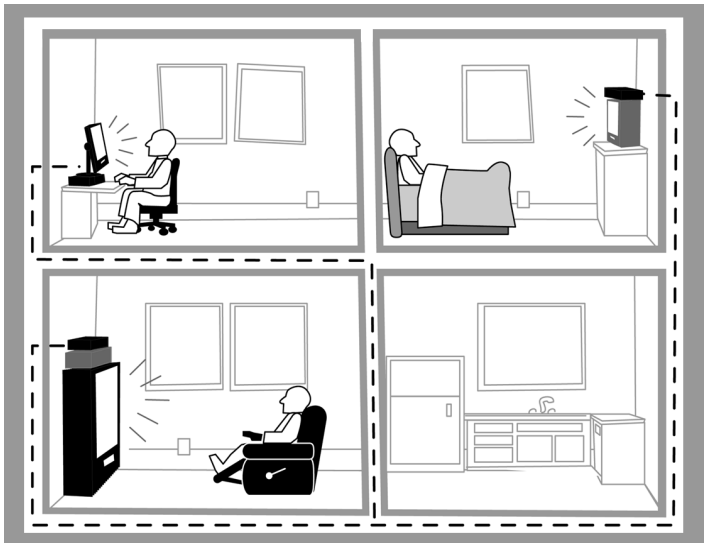
Chapter 7: Troubleshooting—Frequently Asked Questions and customer support information.

1

DigitalDeck Entertainment Network Overview

System Overview

The DigitalDeck Entertainment Network (DDen) is a “whole-home” entertainment system that enables you to place all of your home entertainment devices on a single network. This allows you to play any source of video or audio in your home on any television or stereo receiver on your DDen. Not only can you play media from any room in your home, you can also control all devices on the network, regardless of the room in which they are located on the DDen.



Once your DDen system has been installed and set up by an installation specialist, you can take advantage of the following functionality:

- Watch, record, pause, rewind, and forward live television.
- Watch previously recorded shows.
- Listen to MP3s and music playlists.
- View digital photographs and slide shows.
- Find any live or recorded media on the DDen, including stored digital media.
- Control all home entertainment devices that are connected to the DDen from any room.

NOTE The term *device* describes any home electronic device installed on the DDen such as a cable/satellite receiver, DVD player, amplifier/receiver, and VCR.

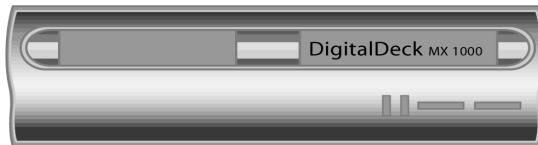
DDen System Components Overview

The DDen is made up of three primary components:

- a single MX 1000 media server
- an eDeck media adapter in each room on the DDen
- a DigitalDeck remote control for each eDeck

MX 1000

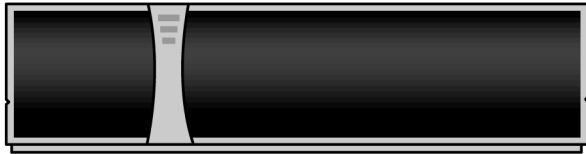
The MX 1000 is the media server. It runs the DigitalDeck software, stores up to one hundred hours of digital media on its 200 GB hard drive, and enables all of the DigitalDeck functionality over your entire DDen. The MX 1000 interfaces with the eDecks on the DDen via an Ethernet connection.



NOTE Your DDen is connected to a live Internet connection, which enables your MX 1000 to download the Electronic Program Guide (EPG) software updates on a nightly basis. This ensures that you are always running the latest release from DigitalDeck.

eDeck

eDeck units are the media adapters. These units are located in any room where you have audio or video sources with content you want to share across the DDen.



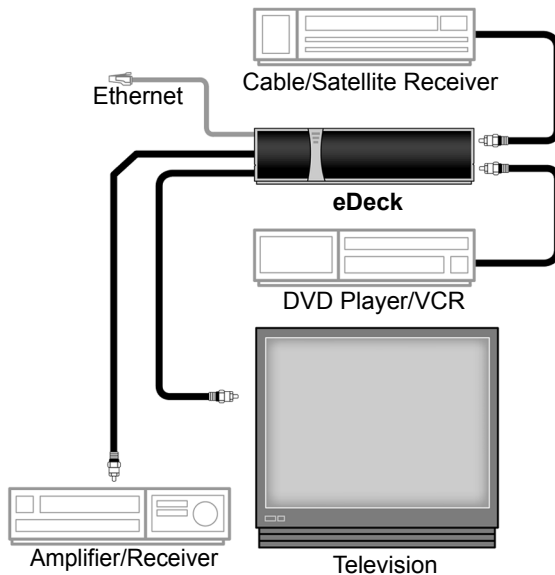
The eDeck performs the following functions:

- Sends entertainment content from connected cable and/or satellite receivers, DVD players, VCRs, or other devices to the MX 1000.
- Receives entertainment content from the MX 1000.
- Communicates IR codes to the MX 1000, which relays the IR codes to the connected devices. This enables you to control connected devices from any room on the DDen.

DigitalDeck Entertainment Network Overview

DDen System Components Overview

The eDeck receives digital input from devices such as a DVD player, or a cable or satellite receiver, and converts that input into digital signals that are sent to the MX 1000. The eDeck also converts digital signals received from the MX 1000, converts them to analog, and outputs the converted signals to your television and/or stereo receiver.



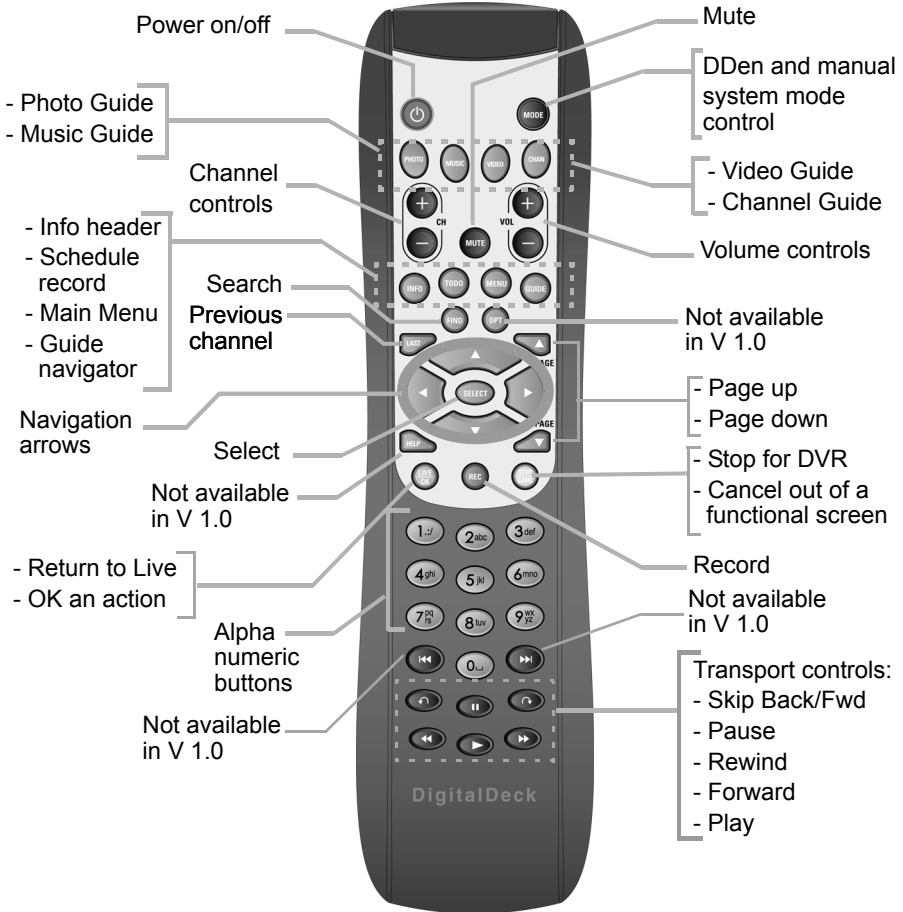
Remote Control

The DigitalDeck remote control replaces the remote controls for all devices on your DDen. You can use the DigitalDeck remote control to control all devices that are connected to the DDen. The remote control will enable you to perform system functions such as:

- change channels
- adjust volume and mute sound
- select and navigate DigitalDeck menus
- search for media on the DDen
- record live television
- operate the Digital Video Recorder (DVR) functions
- turn on/off power to devices on the DDen
- control functions of devices on the DDen

See the illustration on the following page for a detailed description of the remote control functions.

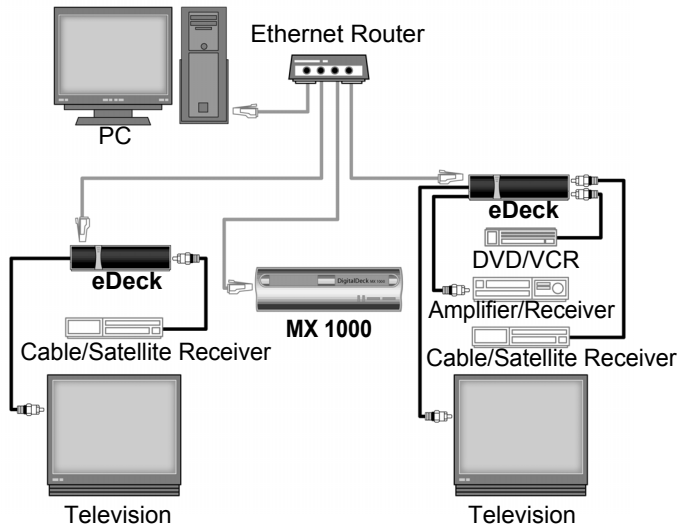
DigitalDeck Remote Control Functions



How the DDen Works

The MX 1000 is the backbone of the system and acts as a “traffic cop” to manage the content on the DDen. It runs the DigitalDeck Advanced Media Manager software and controls the eDecks. The eDecks connect your television and home entertainment devices in each room to the DDen using an Ethernet connection. And because all of the rooms are on the same network, you have the ability to control all of the DDen devices, throughout your home, using a single remote control.

This is an example of a multiple room DDen system:

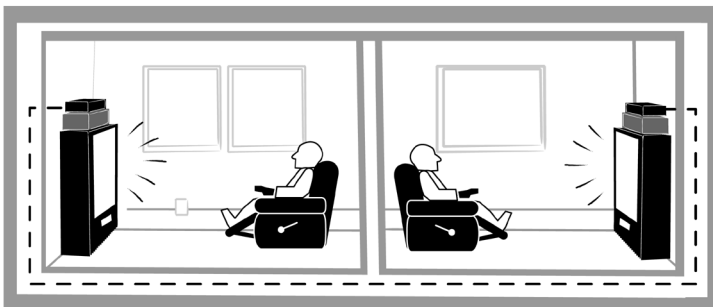


“Connected Home” Entertainment

The DDen is an amazingly flexible and powerful “connected home” entertainment system. Each room can be connected to the DDen, and the devices in each room are accessible from any room on the network. This gives you options that enhance your DDen experience:

- View DVDs and video tapes playing in another room.
- Record live shows while watching a DVD or video.
- Pause live shows and resume the show in another room.
- Listen to MP3s and view digital photos and home videos that are stored on your PC.

NOTE Many of the advanced viewing functions require that your DDen is set up with multiple cable or satellite receivers in multiple rooms.



DigitalDeck Main Menu

Every function on the DDen can be accessed via the Main Menu. By using the navigation arrow buttons on your remote control, you can access function-specific menus on the Main Menu

- Find shows in the Channel Guide.
- Find and play recorded shows, video content, and home videos.
- Schedule shows to be recorded.
- Find and play MP3 music.
- Find and view digital photos and slide shows.
- Search for live and recorded digital media.



NOTE Quick access buttons for each of these functions are also provided on the remote control. See **DigitalDeck Remote Control Functions**, on page 1-8.

"Whole Home" Digital Video Recorder

The DDen features an integrated Digital Video Recorder (DVR) that gives you the ability to record, pause, rewind, forward and skip live and recorded video from any room on the DDen. This provides you with many viewing options.

With a single cable/satellite receiver on a multi room DDen you can take advantage of the following features:

- Watch live television in multiple rooms.
- Record, pause, rewind, forward, or skip a live or recorded show.
- Schedule a show to be recorded at a later date.
- Watch live television in one room while watching a recorded show in another room.
- Pause live television in one room and resume watching the show in another room.

Add at least one more receiver to the DDen and increase your choices:

- Watch two or more live shows in different rooms.
- Watch a live television show while recording a different show in the same room.
- Record two shows at the same time.

2

Watching Television

Television Overview

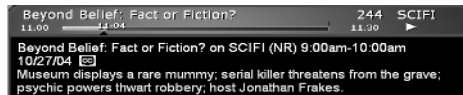
Finding and watching your favorite shows is easy and intuitive on the DigitalDeck Entertainment Network (DDen). You can leisurely surf channels, search the Channel Guide for your favorite shows, find a show by name using the Search, or use the Digital Video Recorder (DVR) features to record, pause, rewind or forward any show at any time.

NOTE The term *device* describes any home electronic devices installed on the DDen such as a cable/satellite receiver, DVD player, amplifier/receiver, and VCR.



Getting Started

Press the **Power** button and it turns on your television and amplifier/receiver (if installed) that are connected to the eDeck in that room. When the television screen comes on, it will display the last channel viewed and the Info header across the top of the screen.



The Info header is your quick information guide to the show you are currently viewing. It comes up each time you turn on the system and change channels.

- Press the **Info** button at any time to display the Info header.
- Press the **Info** button a second time to open a description of the show.
- Press the **Info** button again to close the Info header.

Changing Channels

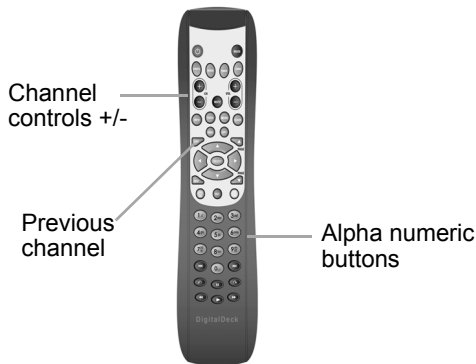
There are multiple ways you can change channels and find shows:

- Surf channels manually using the remote control.
- Search for shows in the Channel Guide.

Surfing Channels Manually

Use the remote control to surf channels in multiple ways:

- Change channels, one at a time, with the Channel control buttons.
- Press the **Last** button to return to the previous show.
- Enter a channel number using the alpha numeric buttons and press the **Select** button.



Using the Channel Guide

The Channel Guide lists all of the channels provided by your cable or satellite tuner.







To find shows using the Channel Guide

- 1 Press the **Chan** button to open the Channel Guide.



NOTE You can also find the Channel Guide in the Main Menu by pressing the **Menu** button.



- 2 Navigate the Channel Guide to locate your show:
 - Press the   arrow buttons to scroll up or down the show listings, one listing at a time.
 - Press the **Page**  and **Page**  buttons to move from page to page.
 - Enter the channel number using the alpha numeric buttons on the remote control.
 - Press the   arrow buttons to view shows that precede or follow a show on a given channel.
- 3 Press the **Select** button to view your show.

NOTE Unlike conventional channel guides, which only allow you to see two-hour blocks, the DDen Channel Guide always displays the current show and the previous and next shows.



Searching for Shows

Another way to find a show is to use the search function. This is useful when you want to find a show without roaming the Channel Guide, or when you want to see all occurrences of a show.

To search for shows

- 1 Press the **Find** button to open the Search menu.

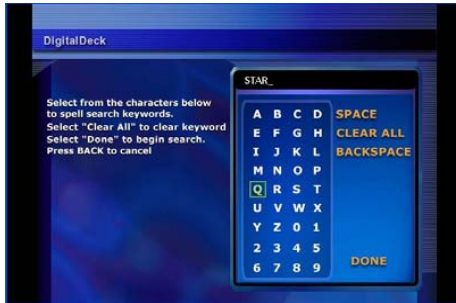




NOTE You can also find Search in the Main Menu by pressing the **Menu** button.



- 2 Highlight the Video option and press the **Select** button to open the on screen keypad.

Watching Television

Searching for Shows




- 3 Enter a full or partial name of the show:
 - a Press the  and  arrow buttons to move the cursor to the desired letter.
 - b Press the **Select** button to add the selected letter.

NOTE You can also enter the name using the alpha numeric buttons on the remote control.
- 4 Press the  arrow button to move to the commands on the right side of the screen.
- 5 Press the  arrow button to select Done.



- 6 Press the **Select** button to display a list of all shows on the Channel Guide that match the full or partial show name you entered.

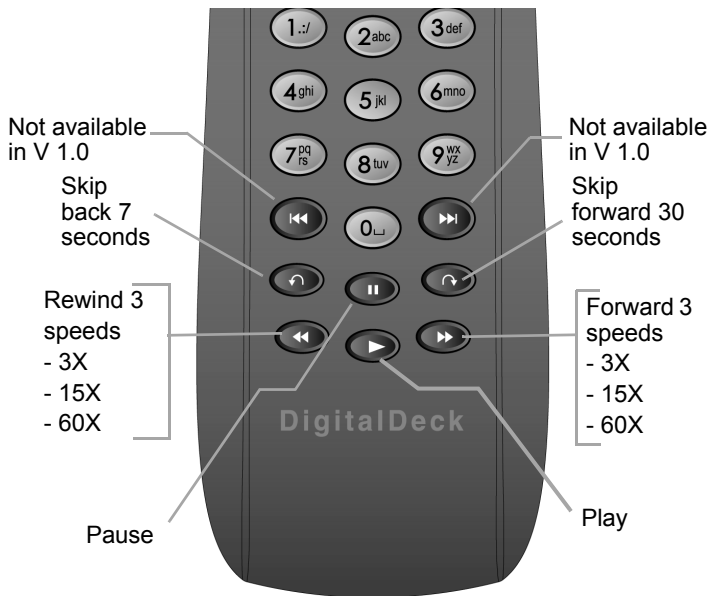


- 7 Press the  arrows to scroll to the show you want to watch.
- 8 Press the **Select** button to watch the selected show.

NOTE The DDen automatically times out of this menu after 60 seconds of inactivity and returns to live television.

Using the Transport Controls

The DDen features an integrated DVR that enables you to record, pause, rewind, forward, and skip live and recorded shows. The transport controls on the remote control enable you to control the way you view shows by using the DVR functions.



3

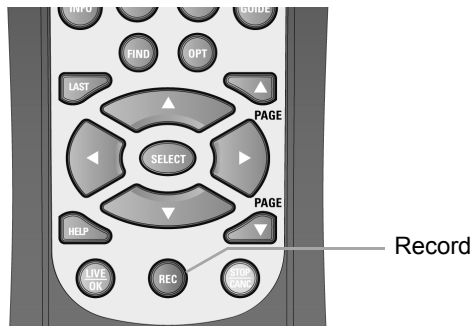
Recording Shows

Recording Overview

The DigitalDeck Entertainment Network (DDen) gives you the ability to record up to one hundred hours of television programming. In addition to recording live shows, you can also schedule shows to be recorded, and prioritize your recording schedule.

The DDen record function allows you to set up the following recording parameters:

- Record only the show you are viewing.
- Record all shows with a given title, on the current channel at any time.
- Record all shows with a given title, on any channel at any time.



NOTE The term *device* describes any home electronic devices installed on the DDen such as a cable/satellite receiver, DVD player, amplifier/receiver, and VCR.



Recording a Live Show

To record a live show

- 1 Press the **Record** button to open the Schedule Recording screen.



NOTE The default recording rule is Repeating, which records all instances of a show on the current channel.

- 2 Do one of the following:
 - Press the **Select** button to record the show using the Repeating rule and return to live television. You are done with this procedure.
 - Press the ▼ arrow button to highlight Set Options and change the recording rule by selecting a different recording type.

Recording Shows

Recording a Live Show

- 3 Press the **Select** button to open the Recording Type options menu.



- 4 Press the ◀▶ arrow buttons to change the options. Select one of the following recording options:
 - Repeating—All occurrences of the show on the that station.
 - One time—Record this show only.
 - Global—Record all occurrences of the selected show on all stations in the Channel Guide.



- 5 Press the **Live/OK** button to select the desired recording type and return to the Schedule Recording screen.
- 6 Press the ▲ arrow button to highlight the Save Rule option.
- 7 Press the **Select** button to save the rule.
- 8 Do one of the following:



- Press the ▼ arrow button to highlight the Cancel Changes option, and then
- press the **Select** button to cancel the rule changes and return to the default record rule.
- Press the ▼ arrow down to highlight the Remove Rule option, and then
- press the **Select** button to cancel the recording entirely. This returns you to live television.

Recording Shows

Recording a Live Show

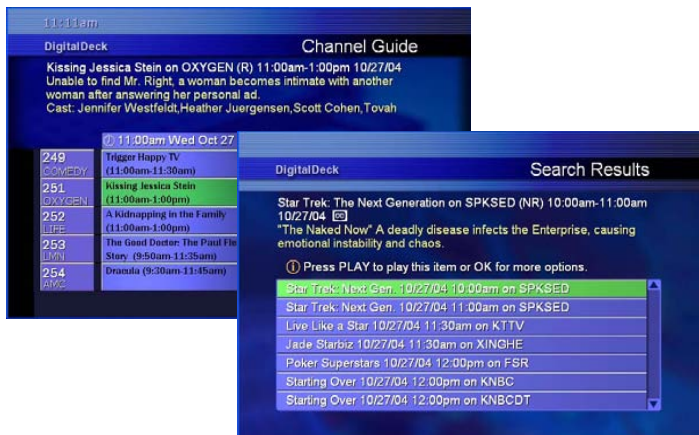
NOTE If you press the **Record** button while watching live television, a screen displays asking you to select one of the following:

- The name of the show you are viewing: To return to the Schedule Recording screen for that show where you can update the recording rule or cancel the recording of that show.
- Add new: This function not available in v1.0.
- Cancel: To resume recording.





Scheduling a Show to be Recorded

You can schedule a recording of any television show by finding the show in the Channel Guide, or by selecting the show from a list of search results.



To schedule a show to be recorded

- 1 Use the   arrow buttons to highlight the show you want to record from either the Channel Guide or Search Results.
- 2 Follow the procedures for recording a live show on page 3-3.

Managing Your Scheduled Recordings

Once you have scheduled shows to be recorded, you may need to make changes to the recording schedule, or delete a scheduled recording.

To make changes to your scheduled recordings

- 1 Press the **To Do** button to open the Scheduled Recordings screen.



NOTE You can also access Scheduled Recordings in the Main Menu.

- 2 Use the  arrow buttons to scroll to a show.



- 3 Edit the recording rule of the highlighted show as needed
 - a Press the **Record** button to go to the Scheduled Recordings screen.
 - b To edit the recording follow the steps in **To record a live show**, on page 3-3.

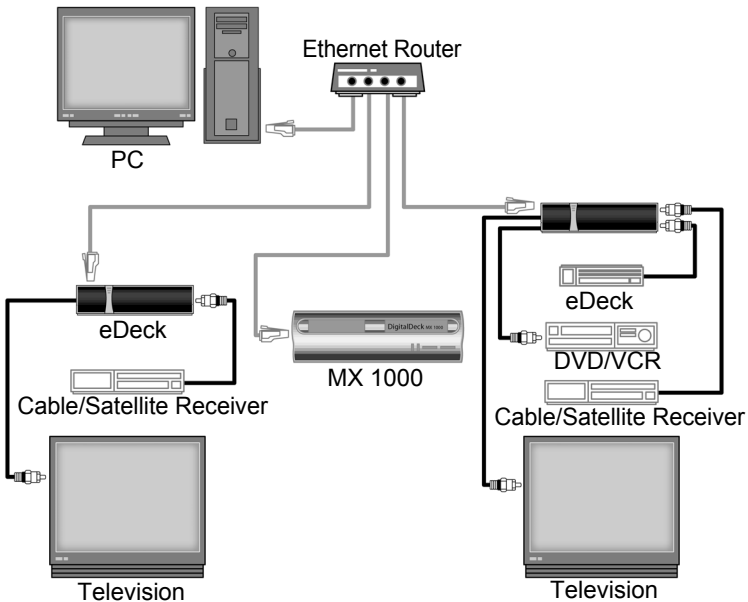


- 4 Delete a show from the Scheduled Recordings as needed
 - a With a show highlighted, press the **Select** button. The View by Priority option is highlighted.
 - b Press the **▶** arrow button to highlight the Delete option.
 - c Press the **Select** button to delete the show from the list and cancel the scheduled recording.
- 5 Press the **Live/OK** button to return to live television.

Prioritize Your Scheduled Recordings

The number of shows you can schedule for recording at a given time is directly related to the number of cable/satellite receivers installed on your DDen.

- A single receiver enables you to record one show in any given time slot.
- Each additional receiver enables you to record an additional show in any given time slot.



When you and your family members have scheduled multiple shows to be recorded in a given time slot, you can choose the shows you want to record by prioritizing.

To prioritize your scheduled recording

- 1 Press the **To Do** button to open the Scheduled Recordings screen.



- 2 Use the ▲ arrow button to highlight the View by Priority option and press the **Select** button.
- 3 Press the **Select** button again to view more options.
- 4 Use the ▲▼ arrow buttons to find the show you want to change.
- 5 Press the **Select** button to enable the change options.



Recording Shows

Prioritize Your Scheduled Recordings






- 6 Press the ◀▶ arrow buttons to choose one of the following options:
 - Move Up: Moves show up one place.
 - Move Down: Moves show down on place.
 - Delete: Deletes show from recording schedule.
- 7 Press the **Select** button to execute the action you selected in step 6.
- 8 Repeat steps 6 and 7 for each show on the schedule that requires change.
- 9 Press the **Live/OK** button to return to live television.



Recording Function Indicators

When you record a show, or schedule a show to be recorded, a red record indicator dot will display next to the show name in the Channel Guide and Info Header. These record indicators will alert you to the recording status of a given show.

Record Indicator	Function
	One Time - Record one time
	Repeating - Record all occurrences on this channel
	Global - Record all occurrences on all channels



Watch Recorded Shows and Digital Video Files

You can watch recorded shows, and digital video stored on the MX 1000 by selecting a recorded show from the Video Guide.

To view a recorded show

- 1 Press the **Video** button to open the Video Guide.



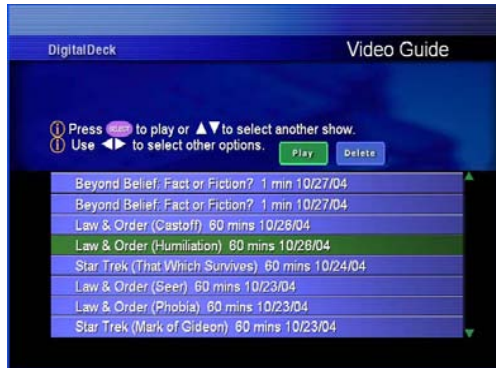
NOTE The Video Guide can also be accessed in the Main Menu.

- 2 Press the  arrow buttons to scroll through the list of recorded shows.

NOTE For more information regarding managing and accessing the digital media files on the DDen, see **Chapter 4, Viewing Your Entertainment Media Files** in this User Guide.



- 3 Press the **Select** button to view the Video Guide options.



- 4 Select a Video Guide option:
 - To play, highlight the Play option and press the **Select** button to play the selected show.
 - To delete, highlight the Delete option and press the **Select** button to delete the selected show.



Recording Shows

Watch Recorded Shows and Digital Video Files



4

Viewing Your Entertainment Media Files

PC Files Overview

The digital entertainment media files stored on your PC can be played through your DigitalDeck Entertainment Network (DDen) by moving or copying them to the MX 1000. As your personal entertainment media collection grows, you can add and manage your files on the MX 1000.

NOTE The term *device* describes any home electronic devices installed on the DDen such as a cable/satellite receiver, DVD player, amplifier/receiver, and VCR.

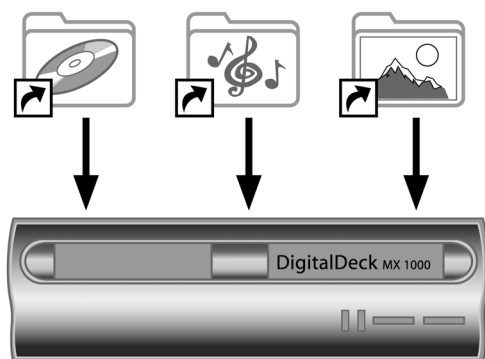
Managing Your Digital Entertainment Media Files

The installation specialist performs the initial set up of the digital entertainment media files on the MX 1000. Based on your input, the installation specialist has added the desired media files to the MX 1000 media folders and arranged the files according to your preferences.



During the DDen set up the installation specialist

- created a shortcut of the MX 1000s My Advanced Media folder on your PC desktop. This is where you will find the Music, Pictures, and Videos folders.
- with your input, dragged and dropped the desired media files from your PC to the appropriate My Advanced Media folders so they are available on your DDen.



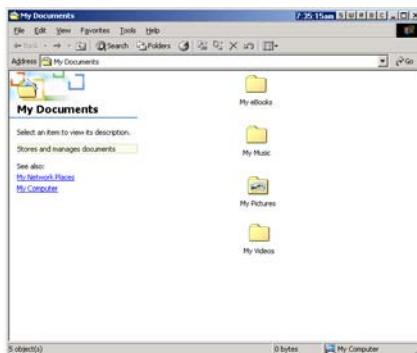
As your entertainment media collection grows on your PC, you may want to update the MX 1000 media files. You can perform the following media management tasks on the MX 1000:

- Add and delete media files.
- Create music playlists and photo slide shows.

Adding Media Files

You have the ability to add media files on the MX 1000 in much the same way as you manage files on your PC.

To add media files

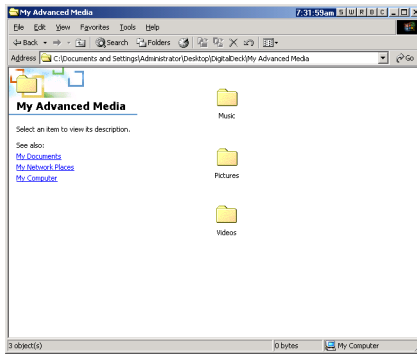


- 1 Find and open the desired media folder on your PC.
- 2 Double-click the My Advanced Media shortcut on your PC desktop.

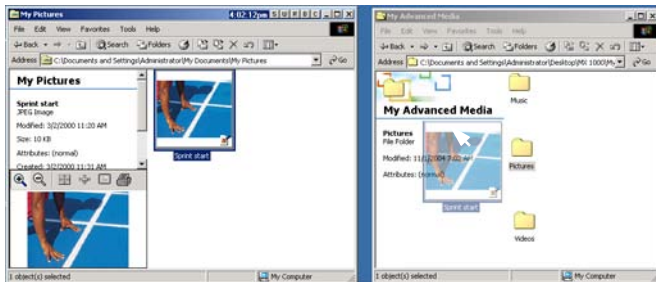
Viewing Your Entertainment Media Files

Managing Your Digital Entertainment Media Files

- 3 Find and open the appropriate media folder in the My Advanced Media folder. (Open the Music folder if you are adding music files, Pictures if you are adding photos, etc.)



- 4 Select the media files in the PC media folder that you want to add to the MX 1000.



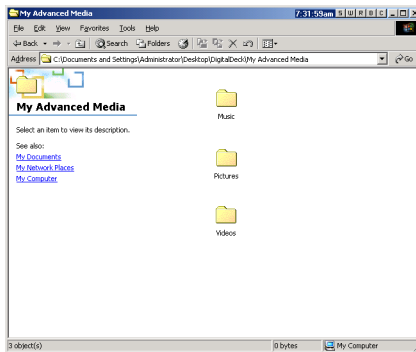
- 5 Drag and drop the media file(s) into the appropriate media folder in My Advanced Media.



Deleting Media Files

You have the ability to delete media files on the MX 1000 in much the same way as you manage files on your PC.

To delete media files



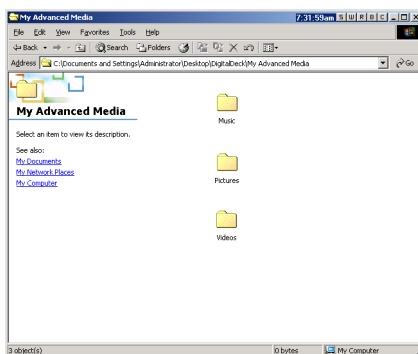
- 1 Find and open the appropriate media folder in the My Advanced Media folder. (Open the Music folder if you are deleting music files, Pictures if you are deleting photos, etc.)
- 2 Select the file(s) you wish to delete.
- 3 Delete the selected files.



Creating Playlists and Slide Shows

You have the ability to organize media files into playlists (for music) and slide shows (for photos) in the MX 1000.

To create a playlist or slide show



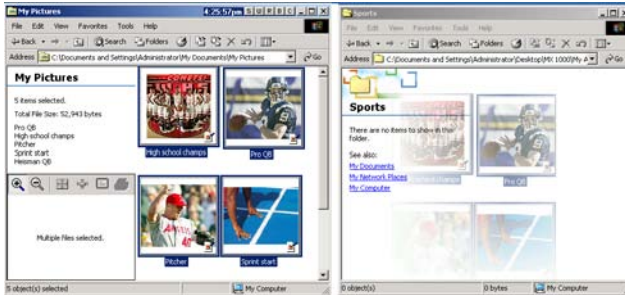
- 1 Find and open the appropriate media folder in the My Advanced Media folder. (Open the Music folder if you are creating a playlist and the Pictures folder if you are creating a slide show.)



Viewing Your Entertainment Media Files

Managing Your Digital Entertainment Media Files

- 2 Create a new folder and title it as you want it to appear when viewing it on the DDen.



- 3 Select the media files that you want to add to the playlist or slide show.
- 4 Hold down the **Ctrl** key and drag and drop the selected files, or create shortcuts of the selected files in the new folder.

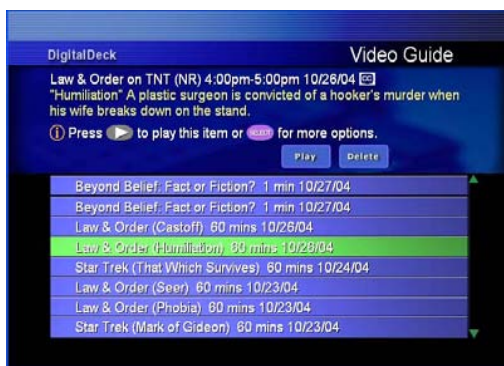



Watching Video

Your collection of video content such as home videos, video clips and video downloads that have been stored on the MX 1000 can be viewed on the Video Guide from any television on your DDen.

To view a digital video file

- 1 Press the **Video** button to open the Video Guide screen.



- 2 Use the  arrow buttons to find the folders where you can find your PC video content.

NOTE The title of the folder in the Video Guide will mirror the name of the folder in your MX 1000 Videos folder.



Viewing Your Entertainment Media Files

Watching Video

- 3 Use the ▲▼ arrow buttons to highlight the file you wish to open.
- 4 Press the **Select** button to open the list of video files in the selected folder.
- 5 Highlight a show and press the **Select** button to access the Video Guide options.



- 6 Select the desired Video Guide option:
 - a To play, press the ◀▶ arrow buttons to highlight the Play option and press the **Select** button.
 - b To delete, press the ◀▶ arrow buttons to highlight the Delete option and press the **Select** button to delete the selected program from the Video Guide.




Playing Music

You can play all of your digital music files from any audio source on your DDen using the Music Guide. Open the Music Guide on your television and select from all of your albums, playlists and song titles stored on the MX 1000.

To play digital music files

- 1 Press the **Music** button on your remote control to open the Music Guide.



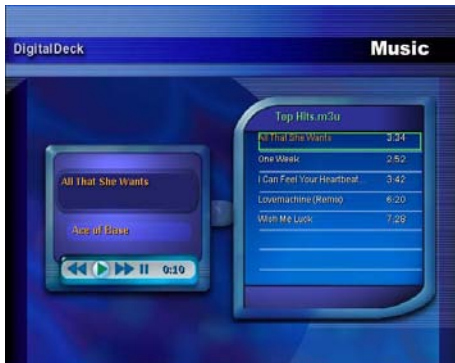
- 2 Press the  arrow buttons to highlight the album, song list, or song title you want to play.

NOTE The titles of the files in the Music Guide will mirror the name of the digital music files in your MX 1000 Music folder.

Viewing Your Entertainment Media Files

Playing Music

- 3 Press the **Select** button to open the album or playlist and display the song list.
- 4 Press the **Select** button to play a song or playlist. This opens the DigitalDeck Music Player.



- 5 Use the transport control buttons on your remote control to pause, play, rewind, and forward.
- 6 Press the **Stop/Canc** button to stop listening to a song and return to the Music Guide.





Viewing Photos

You can view all of your digital photo files from any room on the DDen using the Photo Guide. Open the Photo Guide on your television and select from all of your digital photos, photo albums and slide shows stored on the MX 1000.

To view digital photos

- 1 Press the **Photo** button to open the Photo Guide.






- 2 Press the  and  arrow buttons to scroll through your photos, albums, and slide shows.

NOTE The titles of the files in the Photo Guide will mirror the name of the photo files in your MX 1000 Pictures folder.



Viewing Your Entertainment Media Files

Viewing Photos


- 3 Press the   arrow buttons to highlight the photo or album you want to view.
- 4 Press the  arrow button to highlight the Play option.
- 5 Press the **Select** button on your remote to
 - view the photo, or
 - open the photo album and select a photo from the album
- 6 Press the **Stop/Cancel** button to stop viewing the photo and return to the Photo Guide.




Viewing Slide Shows

The slide shows are identified by the small folder icon next to the name.

To view a slide show

- 1 Press the  arrow buttons to highlight the slide show you want to view.



- 2 Press the  arrow button to highlight the Play option.
- 3 Press the **Select** button to display the first photo in the slide show.
- 4 Press the **Select** button again to play the slide show.
- 5 Press the **Stop/Canc** button to return to the Photo Guide.



Viewing Your Entertainment Media Files

Viewing Photos



5

Playing DVD's and Video Tapes

Playing DVDs and Video Tapes Overview

The DigitalDeck Entertainment Network (DDen) enables you to control all of your video entertainment sources on the network, using the DigitalDeck remote control from the comfort of your favorite couch. This means you have access to your DVD players and VCRs from any room in your home.

NOTE The term *device* describes any home electronic devices installed on the DDen such as a cable/satellite receiver, DVD player, amplifier/receiver, and VCR.



Watching Video Locally

Watching DVDs or video tapes from any room on the DDen is controlled using your remote control.

To watch video locally

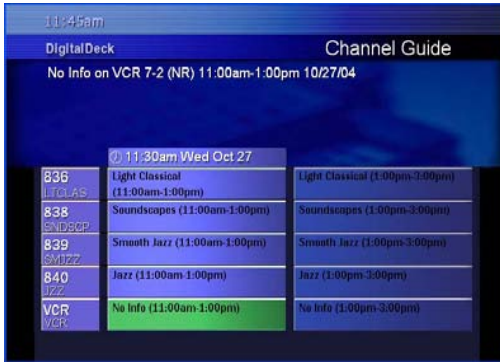
- 1 Press the **Power** button on the DVD player or VCR and insert a DVD or VHS tape.
- 2 Press the **Chan** button to open the Channel Guide.



- 3 Press 2 on the alpha numeric buttons to display channel 2 on the Channel Guide.
- 4 Press the **Select** button to highlight channel 2 in the Channel Guide.

Playing DVD's and Video Tapes

Watching Video Locally



- 5 Press the ▲ arrow button to scroll up to the next page.

NOTE This will show the other devices (such as DVD player and VCR) that have been installed on the DDen.

- 6 Use the ▲/▼ arrow buttons to highlight the device you want to play.
- 7 Press the **Select** button to play the selected device.

NOTE You will use the transport control buttons such as pause, reverse, and forward to control the video and **Stop/Cancel** button to stop the video.



Watching Video from a Video Device in Another Room

You can watch video from any of the DVD players and VCRs in your home from any room on the DDen.

To watch video from a device in another room

- 1 Press the **Power** button on the DVD player or VCR and insert a DVD or VHS tape.
- 2 Press the **Chan** button to open the Channel Guide.



- 3 Press 2 on the alpha numeric buttons to display channel 2 on the Channel Guide.

Playing DVD's and Video Tapes

Watching Video from a Video Device in Another Room

- 4 Press the **Select** button to highlight channel 2 in the Channel Guide.



- 5 Press the ▲ arrow button to scroll up to the next page.

NOTE This will show the other devices (such as DVD and VCR) that have been installed on the DDen.

- 6 Press the ▼ arrow buttons to highlight the device you want to play.



- 7 Press the **Select** button to play the DVD or VHS tape.

NOTE The icon below indicates that there is no signal from the device. This typically indicates that the device is not turned on.



To turn on a device in another room you will need to change from the DDen system mode to the manual mode.

For more details regarding changing Mode, go to “Controlling Devices on the DDen Using the Remote Control” later in this chapter.

Controlling DDen Devices Using the Remote Control

The DigitalDeck remote control replaces all of your device remote controls in each room, and gives you control over every device on the DDen. You also have the ability to operate a device from any room on the DDen and perform device functions such as turn the power on or off, play, rewind, or forward.

You can control devices on the DDen in two modes using your DigitalDeck remote control:

- In DDen mode, you can watch and play digital media using the DigitalDeck system controls from any device on the DDen using the remote control.
- In Manual mode, you can control any device on the DDen, using your DigitalDeck remote control, as if you are using the remote control for that device manually.



To change DDen system modes



- 1 Press the **Mode** button to display a message at the bottom of the screen identifying one of the devices that are installed on the DDen.



- 2 Press the **Mode** button again to view a different device and repeat until you see the correct device.

NOTE You are in manual mode for a device when a message for that device displays on the screen.

Playing DVD's and Video Tapes

Controlling DDen Devices Using the Remote Control

- 3 Press the **Power** button on your remote control to turn on the selected device.
- 4 Select the appropriate function:
 - For a DVD player, select the desired viewing option from the DVD screen menu.
 - For a VCR, use the transport control buttons to play, pause, rewind and forward and the **Stop/Canc** button to stop.
- 5 Press the **Mode** button until you see to the “Leaving Manual Control Mode” message to switch back to DDen mode.



6

Searching for Media

Searching Overview

You can search for all recorded video content, MP3 music files, and digital photos stored on the DigitalDeck Entertainment Network (DDen) with the search function. By selecting a search category and using the on screen keyboard, you can enter a full or partial name and generate a list of media matching your search criteria.

NOTE The term “device” describes any home electronic devices installed on the DDen such as a cable/satellite receiver, DVD player, amplifier/receiver, and VCR.

Searching for Media

You can search for the following digital media on the DDen:

- live and recorded television shows
- MP3 music files and M3U playlists
- digital photos and slide shows
- recorded video media such as home videos, video clips, and video downloads

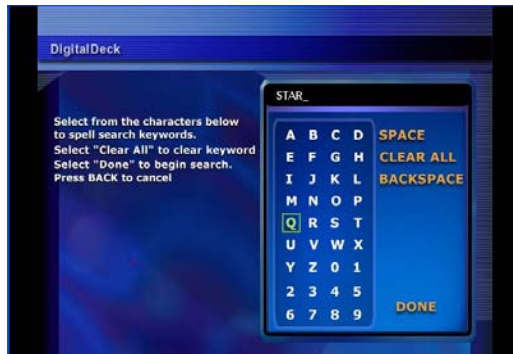


To find digital media on the DDen

- 1 Press the **Find** button to open the Search screen.



- 2 Press the   arrow buttons to highlight the desired media category.






- 3 Press the **Select** button to open an on screen keyboard for the selected media category.





Searching for Media

Searching for Media

- 4 Press the  and  and  arrow buttons to move the cursor from letter to letter.
- 5 Press the **Select** button to enter the selected letter.

NOTE You can also use the alpha numeric buttons on your remote control to type in the name.



- 6 After you enter full or partial search criteria:
 - a Press the  arrow button to move to the commands on the right side of the screen.
 - b Press the  arrow to highlight the Done command.
 - c Press the **Select** button to generate a list of media that matches your full or partial search criteria.



The search results for each digital media type will vary:

Media	Search Results
Music	<ul style="list-style-type: none">■ All song title matches in the Music Guide.■ All playlist matches in the Music Guide.
Photos	<ul style="list-style-type: none">■ All photo title matches in the Photo Guide.■ All slide show title matches in the Photo Guide.
Video	<ul style="list-style-type: none">■ All live television matches in the Channel Guide.■ All recorded matches in the Video Guide.■ All stored video titles including downloaded content, home video, and video clips.



Searching for Media

Searching for Media



7

Troubleshooting

As with any new system, you may encounter questions that you are unable to resolve or technical issues that are beyond your level of expertise. To ensure you are able to solve any issues, this chapter provides the following troubleshooting assistance:

- **Frequently Asked Questions**—Provides answers to commonly asked questions. regarding the DDen.
- **Customer Support information**—Provides you DigitalDeck customer support contact information so you can get direct input from DigitalDeck.



Frequently Asked Questions

Q: How many shows can I store on my DDen?

A: Assuming 2 GB per hour of recording, your DDen can hold about one hundred hours worth of shows.

NOTE This may vary depending on how many music, photo and video files have been stored on the MX 1000, which stores a total of 200 GB.

Q: Why don't any of the listed IR codes seem to work?

A: Check the following:

- The correct manufacturer has been selected for each device.
- The IR emitter on the device you are trying to control has not fallen off or become disconnected from the back of the eDeck.

Q: Do I need to have an Internet connection within my Ethernet network?

A: Yes, since this is how your DDen receives all of its updated information and software updates.

NOTE Your DDen connects to DigitalDeck's server nightly.

Q: Does DDen support wireless networking?

A: No, present WiFi standards do not guarantee the quality of service DigitalDeck requires to allow for high-quality video streaming.

Q: Which file formats does the DDen support?

A: The DDen supports the following file formats:

- MPEG1
- MPEG2
- MP3
- JPEG

Q: If there is a power outage, will the DDen need to be reconfigured?

A: No, both the MX 1000 and eDecks will reset themselves after a power outage with no loss of data or previous settings.

Q: How long does it typically take to setup a two room, three room, or four room DDen?

A: Assuming the Ethernet network is configured correctly, you can assume the following for setting up your DDen:

- approximately 5 minutes for the MX 1000,
- approximately 15 minutes per eDeck, and
- approximately 15 minutes to set up your PC if you plan to distribute digital entertainment files you may already own.



Q: How can I configure the DDen to be able to watch video on demand and/or pay-per view shows?

A: No special setup is required. You are able to watch those shows in the same way you watched them before installing the DDen.

Q: Which video format does an eDeck output?

A: The eDecks output video in 480i format.

Q: Why am I unable to play some files (music, photos or videos) that I have uploaded to the MX 1000 My Advanced Media folder?

A: Check the files for the following:

- They are in the MPEG1, MPEG2, MP3, or JPEG file format.
- They are in the appropriate folders (i.e. video files in Video folder, etc.).

Q: What computer operating systems is the DDen compatible with?

A: Any and all computers, which are networkable. Since the DDen is a stand-alone system, any computer (Linux, Macintosh, PC etc.) can access the My Advance Media folder over the network to save files onto the MX 1000.

- Q: I understand that the current DDen cannot record Hi Definition (HD) or 5.1 Surround Sound, but does the DDen allow pass-through for both of these while watching live TV or a DVD?
- A: No, eDecks do not pass HD content. You can watch HD content locally and still distribute that same content via your DDen in Standard Definition (SD). To enable this you need to connect your source device to both the TV/HiFi and to the eDeck using both the device's HD and SD connectors.



Customer Support

You first line of technical support should be your installation specialist and/or DigitalDeck dealer. In the event you are still unable to resolve your DDen issue, DigitalDeck offers additional support.

For DigitalDeck customer support:

Online Support

For information regarding the latest Electronic Program Guide (EPG) software updates and updated Frequently Asked Questions go to

www.digitaldeck.com/support

Email Support

Once you have consulted your Installation Specialist and/or DigitalDeck dealer, and are unable to resolve your DDen issue, send an email with a detailed description of the issue you are experiencing to

support@digitaldeck.com

